



**TM International Logistics Ltd.**  
(A JV of Tata Steel Ltd., IQ Martrade and NYK Holding (Europe) BV)

**Policies of the Quality Management System**

Policies of the QMS according to ISO 9001:2015

**Policies**

**QUALITY POLICY**

Consistent with the Tata Steel group purpose, TMILL group of companies continuously strives to improve the quality of life of the communities it serves through excellence in all facets of its activities.

We are committed to create value for all our customers and key stakeholders by continually improving our offerings, systems and processes engaging all our employees.

The policy shall form the basis of implementing standardized and efficient processes across the organization. The policy shall be reviewed to continually align with changes in business direction.

The above policy shall be communicated and made available to all employees and other stakeholders.

A handwritten signature in black ink, appearing to read 'Ashish', is written over a horizontal line.

**Authorised By**  
Ashish Kumar Gupta

**Date**  
December 20, 2019

**Status**  
Approved