



# SAMPARK

An Internal Publication of TMILL  
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July-September 2020

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## MD addresses 13th Logistics Colloquium



Multimodal Connectivity, Railways & Warehousing in post COVID 19 times. He shared the platform with Dr Amit Mitra, Hon'ble Minister of Finance, IT, Industry & MSME Government of West Bengal, who addressed as the Chief Guest of the session.

Mr. Ashish Kumar Gupta, Managing Director, TMILL, addressed the 13th Logistics Colloquium – 'Interlinkages Beyond Barriers: Port Connectivity, Inland Waterways and Coastal Shipping'. Organised by Confederation of Indian Industry's (CII) it was a unique four-day series of virtual forums held from **July 25 to August 8, 2020** on CII Virtual Platform.

On **July 31**, as the Chairman of the CII Logistics Committee, Mr. Gupta anchored the webinar organised by CII and addressed the break bulk cargo handling aspect – the private sector perspective along with Tata Group's view on EXIM Trade in post COVID 19 times.

The Managing Director on August 8 also addressed the session based on the theme SCM Interlinkages:



## E-Conference on 'Ease of Doing Business'

Mr Ashish Kumar Gupta addressed an E-Conference organised by the Indian Chamber of Commerce (ICC) on 'Advance Logistics Movement & Ease of Doing Business' on **August 29, 2020**. He chaired the session on 'Future Freight on Tracks, Growing Freight and the milestone ahead' along with other industry stalwarts.



## From the MD's Desk



Dear Friends,

The fight continues. The fight against the new normal has to be won and we need to start thinking positive and spread happiness all around us. I am personally proud of TMILL's response to COVID.

We have had record performance in many areas of our operations. September was marked by highest ever turnover of Rs 148 crores of TMILL Group. While we need to improve profitability of business, even in these times, we have managed to do better than the ABP.

I am happy to report that we've successfully signed wage revision agreements with our unions at Tata Center and Ports, we all missed the formal signing ceremony and the entire process was handled electronically. I would also like to take this opportunity to thank the unions for their support and initiative during these tough times.

We also had our first ever digital assessment for JRD QV award, which was an unique experience both for TMILL and the assessors.

As we move into the festival season, I would like to request all employees and their family members to be careful and stay safe. The pandemic has slowed, but is still lurking around us, dangerously.

Enjoy the festive season. Stay safe, stay healthy and most important, stay happy.

**Ashish Kumar Gupta**  
Managing Director, TMILL



## CEO ADDRESSES WEBINAR



Capt. S R Patnaik (CEO and Director, ISL) was invited as a speaker to a Webinar organised by UK Government's Department of Trade (DIT) and UK's society of Maritimes Industries (SMI) on 10th September 2020. The topic of the Webinar was "Indian Market Overview and Opportunities in Ports, Maritime and Maritime Defence and Security Sectors".

It was attended by more than 150 UK based companies associated with Maritime Industries, Ports and Defence Sector.

## SKILLING UP FOR THE NEW AGE

TMILL kicked-off in-house IT Training Programme, Bit by Bit in September, 2020. It is a series of awareness sessions around common technology concepts required for today, tomorrow and day after. The series is intended to develop a language shared by all of us from various backgrounds and areas of expertise, so we can work together effectively, productively, and with necessary digital linguistic ability to propel the Company toward future success.

- TMILL had the highest monthly turnover ever in Sept 2020
- TKM – India added four other customers in West and one in East
- Added GRASIM Industries (Aditya Birla Group) as customer in MLS business in West Coast
- Obtained approval for two-point un-loading of SFTO rake from Railway Board through policy advocacy. Provides additional flexibility to TSL for cargo destinations

## Business Highlights

### Operational Excellence

With operational excellence being one of our core competencies, TMILL is happy to provide faster and safer services to its customers by using the state-of-the-art equipment.

Inauguration of 3 T Godrej make forklift for stuffing of wire rod coils

32T Indital-make forklift for taking out coils and project packages from the extreme bottom of the coamings of the vessel

46T Tata Signa DLT ( BS-VI) trailers for transportation of import and export steel cargo

**OPERATIONAL EXCELLENCE**

- Inauguration of 3T Godrej make forklift for stuffing of wire rod coils
- 32T Indital-make forklift for taking out coils and project packages from the extreme bottom of the coamings of the vessel
- 46T Tata Signa DLT (BS-VI) trailers for transportation of import and export steel cargo

Inspite these difficult times we continue to invest to serve our customers better.

#AspireToInspire

### Railway Operations

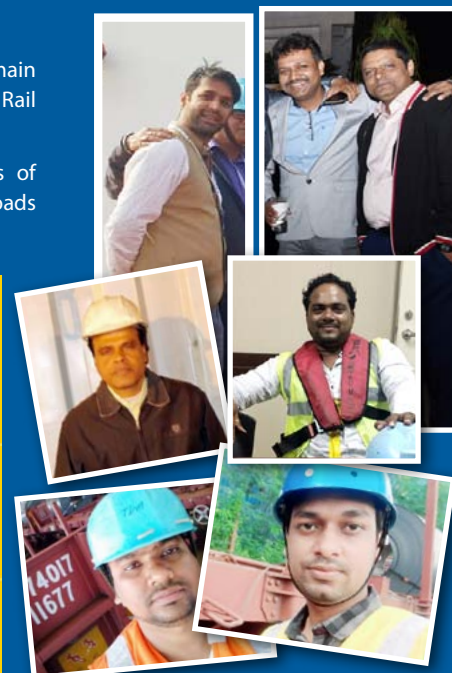
With best of the industry knowledge and domain expertise, TMILL is ready to lead the way in the Rail Logistics business.

Biggest ever movement of 155 kilo tonnes of steel cargo and highest ever number of 45 loads through SFTO rakes in a single month.

**RAILWAY OPERATIONS**

Biggest ever movement of 155 kilo tonnes of steel cargo and highest ever number of 45 loads through SFTO rakes in a single month.

#AspireToInspire



### ISL Dubai

#### A. Tramp:

- a) Highest H1 contribution and EBIDTA in last 8 years
- b) Highest H1 Volume and Turnover in the last 5 years.
- c) 10 New customers added during H1-Karamchand Thapar, India; Sembcorp Energy India Limited, India.; Jindal Shadeed, Oman ; Kineta International FZC, UAE. Etc.
- d) Signed up a shipment of Scrap (first time for ISL) from Brazil to Indian Ocean.

#### B. ISL Star:

- a) Nil Off-hire during H1
- b) 24% increase in the Time charter hire yield as compared to last Year H1
- c) 15% drop in the Opex cost as compared to the budgeted Opex of H1.
- d) Two voyages executed outside COA to take advantage of higher market .



## HR Initiatives

**Dental Care & Oral Hygiene in COVID Times**  
BY Dr. Adrita Nag  
Enrollment of the sessions to be done on VISIT APP  
HURRY! Limited Seats Available

**YOUR MOST IMPORTANT AND PRIMARY RELATIONSHIP IS WITH YOURSELF**  
FEELING LOW AND UPSET?  
REACH OUT AND CALL 1800-270-1790.

**Diabetes Awareness! Because It Matters!**  
Diabetes Prevention Tips  
Consult Online Health Experts on VISIT App and resolve all your diabetes related queries!

**Tell us what's in your mind!**  
Participate in Employee Happiness Survey run by Happy\* at TMILL Survey starts on 31st August

**Diet & Nutrition Counselling**  
Plan your weight loss goals  
Get customised diet plan & fitness advice for a healthier lifestyle  
Log your meals and track your calorie intake

**Medical Assistance Programme**

**Want to learn something ONE HOUR Is all you need**  
To start learning and growing click on: <https://onehour.tatasteel.com>

**SLOW DOWN! STOP!**  
Watch your driving behaviour. Follow Road Safety Measures.  
TM International Logistics Limited is organizing online training session to aware and sensitize everyone on Road Safety.  
Join it on 21st Aug '20 11 a.m. - 12 noon.  
Learn Defensive Driving Techniques & safe lives.

## Accolades galore for Team TMILL

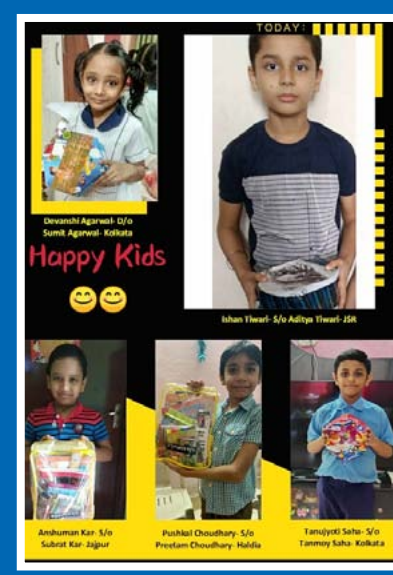
TMILL participated in The Tata Business Excellence Model (TBEM) 2020 Assessment cycle under the Mentorship of Mr Sunil Bhaskaran (CEO & MD –AirAsia- India). TMILL scored 541, a jump of 20 points, over last year's score. (Current Band: Good Performance, Next band : 551-650 - Emerging Industry Leader). Also TMILL became the second company in Tata Group to complete 100% virtual TBEM assessment.

Team TMILL won the second prize in the Short Movie Contest organised by Tata Steel as part of the Ethics Month Celebration. The team members included Ms Farha S Ahmed, Ms Ashmita Pal and Ms Divya Singh.

The short movie, "Dayitv"...Dil Se (D2S), was scripted and directed by Ms Farha S Ahmed. The other cast of the movie included Ms Ashmita Pal and Ms Divya Singh.



The HR Team organised ART MELA 2020 for kids to help them showcase their creative talent



Team TMILL won the Case Study Challenge on Digital Initiatives in HR during the 10th T-HR Meet organised by Tata Steel. The team members included Shabana Khan, Ashwani Jaiswal, Chaitali Debnath and Arindam Banerjee.





## Compliance Management Software- Legatrix – JOURNEY SO FAR



No. of Legislations covered – 142

No. of active Users - 74

Congratulations & Thank You Users on successfully & effectively using Legatrix for 1 year.

### Compliances Captured & Status

Go Live on 1st October, 2019.

Continuous updation of task list, system, re- mapping of users, resolving user issues & trainings

Dashboard of Compliance & Risk tracking.

Immediate updates on Legal / Regulatory amendments.

Review & Reports of Compliance – Weekly, Monthly & Quarterly.

Auto-generation of Compliance Certificates.

### Statutory Compliances:

| Company | Complied | Not Complied [Completed] | Not Complied [Not Completed] | Pending for approval with Reviewer | Posing Risk | No of Compliances |
|---------|----------|--------------------------|------------------------------|------------------------------------|-------------|-------------------|
| TMILL   | 2872     | 1202                     | 0                            | 4                                  | 4           | 4082              |

### Internal Compliances:

| Company | Complied | Not Complied [Completed] | Not Complied [Not Completed] | Pending for approval with Reviewer | Posing Risk | No of Compliances |
|---------|----------|--------------------------|------------------------------|------------------------------------|-------------|-------------------|
| TMILL   | 171      | 259                      | 0                            | 9                                  | 13          | 452               |

## Safety wins accolades

As per the Apex Safety Meeting held in Sep 2020, following people were recognised for their extraordinary effort towards safety in Paradip (for the month of August 2020).

**Md Kamaluddin** for taking all effort for safety at workshop

**Mr Ibhraheem** (Operator) for always following safety rules and regulations



## WORK FROM HOME AT HOME



### TIPS ON LEADING A BALANCED LIFE

- Work is important, yet one need not shy away from taking some personal time off
- Devote time to loved ones before and after working hours
- A healthy body leads to a healthy mind - ensure exercising and intaking nutritious food are given equal importance
- When anxiety or self-doubt creeps in, take a break and meditate
- Know when to look away from the laptop and stretch away whenever possible!
- Always take out time to do what you love, it will help you sail smooth



Matthias Mucharowski TKM Global GmbH- happy times during a canyoning tour for 2 days at the Australian Alps in end of August 2020



## ETHICS MONTH CELEBRATION

TMILL believes in upholding the highest ethical standards in line with the Tata Group's philosophy. The Company, in its endeavour to instill and reiterate the Tata Values among all its stakeholders, celebrated the month of July 2020 as the 'Ethics Month' on the theme 'Responsible 'ME' Responsible 'WE'. Various competitions were organised for the employees that saw an enthusiastic participation from all the locations of TMILL Group.

### Me – Vi (Film Your Thoughts) Competition

| PARTICIPANTS IN ME-VI COMPETITION |                   |                        |               |                 |                     |                               |
|-----------------------------------|-------------------|------------------------|---------------|-----------------|---------------------|-------------------------------|
| Railways & Purchase Team          | IT Team           | HR Team                | Strategy Team | Paradeep        | Kalinganagar        | ISL Dubai                     |
| Atanu Basu                        | Abhishek Verma    | Shabana Khan           | Farha S Ahmed | Lakhan Tudu     | Anand Dubey         | Capt. S.R. Patnaik            |
| Praveen Kumar Mishra              | Anirban Roy       | Chaitali Debnath       | Ashmita Pal   | Shaahwat Behera | Qasid Ahmed Khan    | Capt. Sudhir Kunnath          |
| Anant Pratap Singh Chauhan        | Apoorva Dubey     | Atiqur Rahman          | Divya Singh   | Rakseha Das     | Silananda Majhi     | Partha S. Pal                 |
| Anup Kumar Panigrahi              | Jayanta Mukherjee | Ashwani Jaiswal        |               | Sourav Roy      | L N Sethy           | Rajeev Dutta                  |
| D.K.Nanda                         | Samadrita Ghosh   | Devendra Prasad Sharma | <b>2nd</b>    |                 | Bijay Kumar Biswal  | Debasish Pattnaik             |
| Raichal Raj                       | Samaresh Pradhan  | Arindam Banerjee       |               |                 | Sukumar Rout        | Amit Kumar                    |
| Tarak Nath Das                    | Sanjib Ray        | Suman Mishra           |               |                 | Debabrata Mohapatra | Sangram Mulik                 |
| Kumar Anurag                      |                   | Aditya Tiwari          |               |                 | <b>3rd</b>          | Ramesh Menon                  |
| Ramendra Das                      |                   | Somnath Chatterjee     |               |                 |                     | Ramesh Nanda                  |
| Debasis Mohanty                   |                   | Jay Kumar Nayek        |               |                 |                     | Marie De La Torre             |
| Shrey D Sharma                    |                   |                        |               |                 |                     | Vinayak Selvarajan            |
| Shobhit Srivastava                |                   |                        |               |                 | <b>1st</b>          | Miny Luke                     |
| Hemant Roul                       |                   |                        |               |                 |                     | Dipak Panda & Francis Olivera |

Judges for the Competition were- Mr Anurag Garg, Mr Anand Chand and Mr Mansih Agarwal

### Inter-Department Ethics Quiz Contest

| FIRST ROUND |             |            |
|-------------|-------------|------------|
| Set-1       | TKM Kolkata | HR         |
| Set-2       | MLS         | Railways   |
| Set-3       | Strategy    | Finance    |
| Set-4       | Paradip     | TKM Mumbai |
| Set-5       | Warehouse   | Haldia     |
| Set-6       | CHA         | IT         |

| ELIMINATION ROUND |           |          |    |
|-------------------|-----------|----------|----|
| Set-1             | MLS       | Strategy | HR |
| Set-2             | Warehouse | Paradip  | IT |

| FINALE ROUND           |                   |
|------------------------|-------------------|
| HR                     | IT                |
| Chaitali Debnath       | Samaresh Pradhan  |
| Ashwani Jaiswal        | Apoorva Dubey     |
| Devendra Prasad Sharma | Anirban Roy       |
| Atiqur Rahman          | Samadrita Ghosh   |
| Suman Mishra           | Jayanta Mukherjee |

12 teams participated covering more than 60 employees in the first round.

6 teams were involved in the elimination round.

The Final Show was between Team HR and Team IT on 31st July,2020.

**Winner:**

TEAM HR & TEAM IT (4 Tie-Breakers)

### Warehouse Intra-Department Ethics Quiz Contest (JSR)

#### Winners

#### HR

Prince Srivastava  
Suraj Bagh  
Aakash Sukla

12 teams participated covering more than 60 employees in the first round.

6 teams were involved in the elimination round.

The Final Show was between Team HR and Team IT on 31st July,2020.

#### Winner:

TEAM HR & TEAM IT (4 Tie-Breakers)



### Photography & Art Contest

Photography & Art competition on the theme "Responsible Me Responsible We" was organized for the employees and their family members across all the locations in India and offices in Dubai, China and Germany.

#### PARTICIPANTS

Sumit Agarwal  
Ashmita Pal  
Preetam Choudhury  
Prayan Bijlani  
Pooja Jaiswal



Drawing by Prayan Bijlani, S/o Mr Chirag Bijlani (8 years old)



Drawing by Mr Preetam Choudhury



Photograph by Ms Ashmita Pal

### Fun Friday

| QUIZ 1          | QUIZ 2            | QUIZ 3      | QUIZ 4        | QUIZ 5        |
|-----------------|-------------------|-------------|---------------|---------------|
| Kumari Sonia    | Kumari Sonia      | Hemant Roul | Hemant Roul   | Sukanta Manna |
| Bhagirathi Pati | Bhagirathi Pati   |             | Sumit Agarwal | Amit Maji     |
|                 | Preetam Choudhury |             |               |               |

Every Friday, HR team circulated questions related to TCoC and other related policies amongst Officers at all locations including unionized and contractual employees.



## Shipping industry environment friendly initiatives

The next time you sit down to eat, consider what is on your plate. Many of the ingredients that make up your meal may have travelled by ship to get there. In fact, the global shipping industry is responsible for 90% of world trade by volume. And without it the import and export of food and manufactured goods would not be possible. Shipping accounts for somewhere between 2% and 3% of global greenhouse gas emissions. This is predicted to rise between 50% and 250% by 2050. So, they are set to rise significantly over the coming decades if left unchecked.

As well as contributing to global warming, ship pollution includes toxic compounds and particles that cause a host of other health hazards. Commercial ships are designed to be used for a long time. As a result, their engines are typically older and less efficient than those used in many other industries and replacing them is expensive. But there are some immediate solutions to this problem by using existing technology: increasing fuel quality, treating engine emissions, and adopting other energy-conservation measures so that ships burn less fuel.

### Improve fuel quality

When diesel ship engines burn poor-quality fuel, their smoke stacks release oxides of nitrogen and sulphur as well as carbon. These pollutants, as well as contributing to greenhouse warming, are highly toxic. Sulphur dioxide readily dissolves in water, creating acid rain that causes harm to both people and the environment. Refinement of crude oil removes sulphur, which reduces the amount of sulphur dioxide produced when the fuel is burned. The International Maritime Organization, the UN body that regulates the safety and security of shipping, already made mandatory this year that all ships need to use Low sulphur Fuel Oil instead of using High Sulphur Fuel Oil thus reducing the sulphur contents in the fuel.

### Install exhaust scrubbers

Clean fuel is an important part of reducing emissions, but the higher cost of low-sulphur fuel will deter many companies. Another way for ships to meet clean-air requirements is by capturing engine exhaust and passing it through scrubbers. These scrubbers convert nitrous oxide gases into harmless nitrogen and water. This process requires retrofitting

older ships and updating the design of new ship exhaust systems. One advantage of this approach is that it allows ships to meet the different pollution regulations around the world without having to swap fuels.

### Reduce energy use overall

Ships do not just burn diesel fuel to propel themselves through the water. Fuel also generates electricity so that people on-board can do things like use computers, read at night and lead their day to day livelihood. To increase fuel efficiency and decrease their emissions, other energy conservation measures can be adopted like using energy-saving LEDs.

By all of these means the shipping industry can lower its fuel bill through conserving energy, and at the same time reduce its negative impacts on the health of humans and the planet. These immediate initiatives to reducing greenhouse gas emissions and other types of pollution will make a real difference.

*- Rajiv Dutta,  
Chief, Commercial (India Operation) ISL*

## Finance Bytes - Buyers Credit

Buyer's credit is a short-term loan facility extended to a buyer/importer by an overseas lender such as a bank or financial institution based on guarantee of export finance agency to finance the purchase of goods/services. The importer, to whom the loan is issued, is the buyer of goods, while the exporter is the seller. With buyer's credit, exporters are guaranteed payment on the due date by guarantor bank.

Buyer's credit is a very useful financing method in international trade as it gives importers access to cheaper funds compared to what may be available locally.

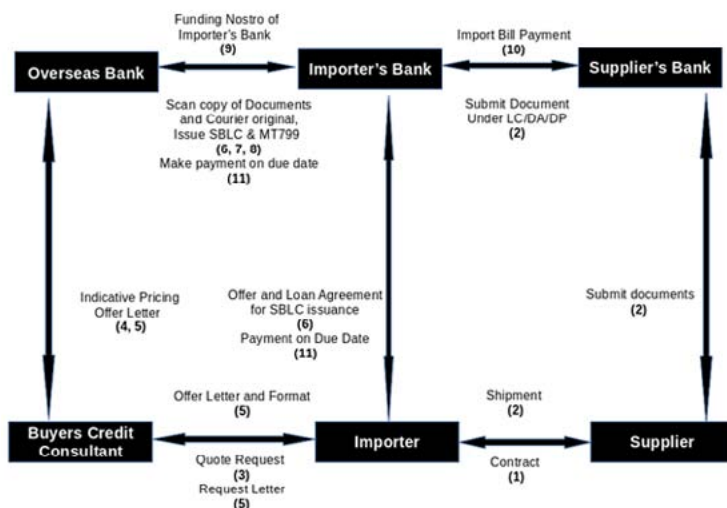
Costs associated with buyer's credit include interest and arrangement fees on the loan.

Buyer's credits are often mixed with letters of

credit (LC) however, they are different products. A buyer's credit is a loan facility whereas a letter of credit is a promise by a bank to a seller that payment will be received on time, and if the buyer cannot pay, the bank will be responsible for the entire amount of the purchase.

*- Sumit Agarwal  
Senior Manager, F&A*

### Buyers Credit Against SBLC - Process Flow



### Compliances

- 1) RBI Guidelines
- 2) FEMA Guidelines

### Costs

- 1) Interest cost to Foreign Bank
- 2) SBLC issuance charges
- 3) Hedging cost- Protection against foreign currency fluctuations
- 4) Consultancy cost (if any) for arranging Buyer's credit
- 5) Other charges -A2 payment on maturity, Form 15CA and 15CB on maturity etc.
- 6) Taxes

### Benefits of Buyer's credit

- 1) Exporter gets payment on due date
- 2) Importer's cash flow is not disturbed, and he gets time to pay
- 3) Importer can negotiate a better discount with exporter
- 4) Payment can be made in local currency while importer is able to make purchases in foreign currency.



## Highlights at Haldia Office

### Patriotic fervour binds all

TMILL celebrated the Nation's 74th Independence Day with traditional pomp and festivities on August 15, 2020. Flag hoisting ceremonies were held at different locations. Cultural programmes presented made the occasion especially memorable.



### Rituals mark Vishwakarma Puja'20



Mr Suvendu Adhikari (Hon'ble Minister, Transport & Irrigation & Waterways Department (Government of West Bengal) and Mr Shyamal Kumar Adak (Chairman, Haldia Municipality) inaugurated the Vishwakarma Puja'20 organised by TMILL on September 16, 2020.





## TBEM assessment went Virtual.....

The entire TBEM assessment of participating Tata group companies was done online this year and was a first time for both, applicants and assessors. Further, it is a matter of pride for TMILL that we were the second company whose assessment was completed online among 10 – 12 companies which participated this year. The online assessment has been a learning experience for both the applicants and the assessors. It may be noted that assessment team had a good blend of experienced and fresh assessors. Further we had assessors based out of Dubai & Europe and hence finding a common time zone for meetings was of paramount importance and initially all meetings were held around 6:00 PM IST.

I was privileged to be appointed as internal assessor for TMILL and including mentor we were 12 persons in the assessment team. The key difference between traditional and online assessment lied in, absence of site visit, in latter.

The real action (assessment) began immediately after submission of application in July first week and assessors would meet twice a week online

for discussion on applications, key themes and financial statements. Thereafter the team was split in two, with each group mandated to read and prepare nuggets for distinct chapters. This is a different approach than traditional approach of each team member reading each of the seven chapters. Each chapter was assigned to a chapter lead from the group and the lead prepared the nuggets and scoring. However, the nugget of each chapter and score was discussed threadbare by all members of the team and questions for pre site visit prepared for seeking clarifications.

As assessments progressed, the team became more like a family with sharing of personal anecdotes and jokes. This also provided much needed relief from tedium of assessment. The mentor was briefed regularly by the team on what is going on, the progress made and if any specific issue required his intervention. Our mentor Mr. Sunil Bhaskaran (CEO & MD – AirAsia- India) provided many valuable insights during the course of the assessment.

To help assessment team understand the

operations, many videos of the critical operations of port, warehouse & railway were made and sent in advance to the assessors. During site visit, live videos were also shared with assessors which turned out to be a satisfying talking point. The one-on-one meetings with SLT, heads, trainees, safety supervisors, new recruits were held on MS teams and once again the assessors were quite satisfied with the energetic response by all.

Based on pre visit response, the final questions of site visit were prepared and shared internally among assessors.

All in all, the online assessment was a success for TMILL as the score definitely moved up, and also for the assessment team who overall were satisfied with our well organised and timely inputs. Kudos to Corporate Strategy & Planning Team for executing the same so seamlessly.

*- Anurag Garg,  
Vice President, Logistics*

## Quality Portal

TMILL introduced quality portal in February 2020 and since then there has been a lot of customisation / new features to improve the overall quality portal usage and bringing in procedures, processes, internal guidelines, resources and responsibilities in order to reach the quality objectives of the company. Quality Portal is more than just documentation, contains the Quality Manual (QM) of the organization and describes the quality policy throughout which the entity intends to reach the quality objectives and to meet the quality requirements of the customer. It brings all the business and functional units at one common platform.

It has various modules such as CBSC, BSC, KPI tracker, HIRA. Monthly Management Review meetings are also being facilitated through this portal. A module on "Improvement Projects" has been created and currently all the projects are reviewed through the Portal. Going forward, we plan to integrate this with our Intranet Portal that is under development now. We request Quality SPOCs and HODs to maximise the utilisation of the Portal and further our journey in Business Excellence.

*- Sulochana Ghosh, Chief – CS&P*







## Happiness Survey

We @ TMILL believe that our PEOPLE bring to us a critical competitive advantage. In our continuous journey of growth, it is prudent to have a culture of collaboration and agility, the involvement and input of our people is ever more critical. It is with this in mind, that we launched the **Employee Happiness Survey** for the first time in TMILL Group.

The rapidly unfolding COVID-19 crisis has already had significant emotional, social and economic impact. The unfolding events are clearly having an impact on employees' well-being. To act and support people in these unprecedented situations, this survey focussed on understanding impact and provided inputs on areas of **Overall engagement, stress levels, happiness & overall well-being** including inputs on people's **health, optimism & leadership perception**.

The information obtained from this study will be used towards identifying areas for further improvement in our engagement and employee happiness level. It has provided us rich feedback on the direction of future HR policies and programs to ensure that they are aligned with the expectations and well-being of our people.

75% Engagement Score and 83% Hope Score is extremely motivating... Thank You Everyone for the wholehearted participation!!

*- Shabana Khan,  
Chief, HR IR Admin*

## In Pursuit of True Happiness

We are living in a time where, the word "Happy" has rather become a paradox. People globally are trying to show that they are happy despite all the adversities in their life caused by the current crisis. That brings a thought to ponder upon in my mind.... What could be the most relevant changes in global cultural relations that will influence our work in the coming years? And how can one really be happy in this not so Happy World?

"Global Culture" for me is an amalgamation of different ideas collaborating to accomplish a common goal. The world has gone through a metamorphosis over the last few months yet has produced few innovative tools that is quite relevant in the recent times. The first and foremost being the idea of being able to connect with people no matter how distant they are and adopting it as a part of our daily routine.

Technology has come with its own pros and cons but this time, I feel proud to have been a part of the generation which is able to create and innovate every second. Today, be it a B2B, B2C or a B2G, customer, there is a solution one can give by sitting comfortably in the luxurious sofa of one's living room without compromising on the time or the quality of work. The icing on the cake..... there is no end to education and perhaps the lockdown has proved this to be true literally. Sheer vigour and determination to excel can take one to great heights. Thanks to the innumerable virtual courses these days started by various top-notch educational institutes, one can register at the click of a button at a very affordable price and at sometimes at no cost too. Not to forget, they give a proper certification too. That is the beauty of being virtual and we need to embrace in all its positivity.

Don't you think above are definitely few reasons to be happy?

In today's time, where social media takes a precedence in our daily life, let us not be despondent on the fact that we have lost almost 6 months of our precious life which could have been better if it would not have been invaded by this invisible force. Rather, we should take this as an opportunity for not being able to do little things which perhaps we forgot to do in our pursuit of happiness. Thanks to the Social Media for being able to become a pertinent part of our life, but whether it will be a boon or a bane is completely in our own hands. Let us use the social media platforms more and more to foster the mobility and visibility of the artistes no matter which ever field they may be and showcase the different cultures across the globe. In case you are fitness freak, go blogging on your health mantras, in case you are a foodie- talk and share about it! You may spread happiness with your small gesture. This will not only help in getting to understand the diverse culture, but also create employment for many budding and professional artistes who are succumbed to the agony of being "no more wanted" in their respective field of art and carve the path for real talent in the truest sense.

Let our mind speak our heart and our heart follow our mind. There is perhaps no definition to be happy. We have to create our own definitions and search for our own reasons to be happy and move on to conquer this deadly agent. It is easier said than done, but we have to start somewhere.

As someone rightly said, "Now and then it's good to pause in the pursuit of happiness and just be happy".

*- Farha S Ahmed,  
EA to MD*

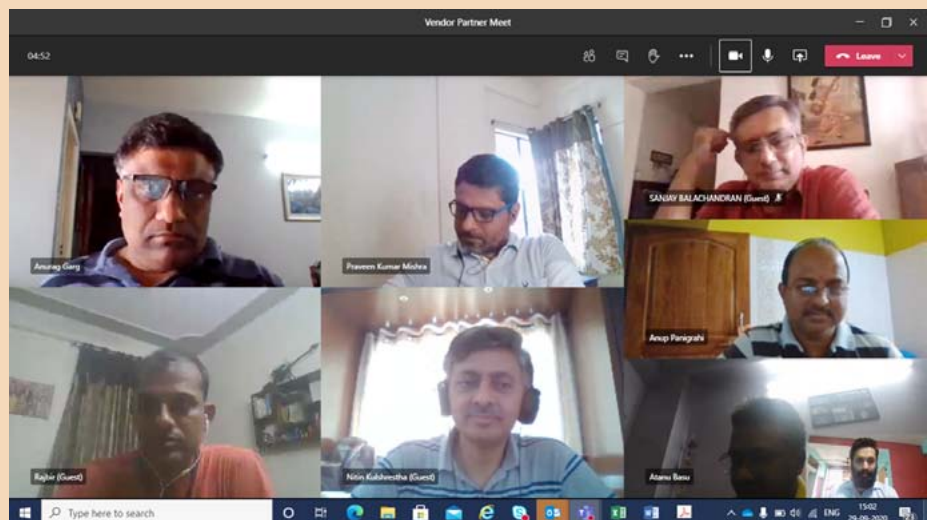


## Tarpaulin distribution at Haldia after AMPHAN



### Vendor Partner Meet

Railway Logistics Department organised the first-ever virtual Vendor Partner Meet with its significant suppliers on September 29, 2020 through Microsoft Teams. The vendors that attended the meet were: M/s. GATX – Rake Supplier, M/s. TOUAX – Rake Supplier, M/s. SGS – Wagon pre-delivery inspection agency, M/s. Tata Projects – Wagon pre-delivery inspection agency, M/s. E-Trans – GPS solution providers and M/s. NKCP – SFTO Wagon cleaning agency in Jamshedpur.





## DRISHYA - THE PHOTOGRAPHY CONTEST ON WORLD PHOTOGRAPHY DAY

OBSERVED. CLICKED. WON. On account of the World Photography Day 2020, TMILL had run Drishya - the Photography Contest on our Social Media site. Top 3 winners of Drishya are Mr Amitabha Majumdar (CHA & IL), Ms Chaitali Debnath (HR) and Mr Subrat Kar (Warehousing).



The ones who made it almost to the list...



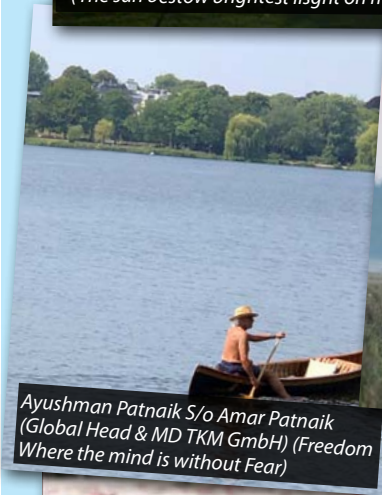
Vinayak Selvarajan, ISL Walk



Shweta Bijlani sister of Chirag Bijlani



Ojas, nephew of Jyoti Purohit, Head CS & Legal  
(The sun bestow brightest light on my motherland)



Ayushman Patnaik S/o Amar Patnaik  
(Global Head & MD TKM GmbH) (Freedom  
Where the mind is without Fear)



Somdipta Sen S/o Sudipta Sen



Preetam Choudhary  
(Freedom to live) Crab  
Digging Home in sand

### Let's Spread Happiness Around

The most alluring gift granted to us is our smile. It is a silver lining of hard grey days. The sound of laughter elates us. "I had a good time." is what we say unthinkingly having spent a joyous moment.

A small glowing light in the dark is captivating. So is our happiness; it outshines everything. Thus, we must take care of ours and our surroundings happiness alike.

Finding happiness in the simplest of things is something not all possess. Honesty, compassion, helpfulness, sharing gives a true feeling of happiness. Let yourself be surrounded with worthwhile people having a positive outlook.

We shouldn't worry if our happiness is adrift temporarily. It may sometimes get hard to be truly joyous in a forever-competing, highly-motivated and rapidly-accelerating world.

There is only ONE mantra, "Follow Your Heart/Instinct", let's keep our pecker up, never stop dreaming and never stop appreciating the smaller things.

Happiness is a treasure, it reflects a sanguine aura. Value it till your last day.

-Samadrita Ghosh

# EMPLOYEE ENGAGEMENT



## Our talent knows no bounds



**Capt. S.R. Patnaik** CEO ISL Dubai



**Chaitali Debnath** (victory of goodness over evil\_leading to happiness for mankind)



**Sayanika Chatterjee**, D/o Somath Chaterjee  
(victory of goodness over evil\_leading to happiness for mankind)



**Preetam Choudhury** (Happiness Spreads only when one himself is happy & the source of self-happiness is the process of one's own creation)



**Ebrahim**, S/o Shabana Khan, Chief HR IR Admin



**Iman Sarkar**, S/o Subhransu Sarkar



# EMPLOYEE ENGAGEMENT

## Our talent knows no bounds



**Ayush Sarka, S/o Sukanto Sarkar**



**Saisha, D/o Sulochana Ghosh, Chief – CS&P (Love leading to happiness)**



**Subhangi Poddar, D/o Pradip Kr Poddar (My little world that makes me happy)**



**Suman Mishra (After every darkness comes the sunshine - Happiness)**



**Suman Mishra (Spreading happiness)**



**Abhijit Chanda (Happiness is witnessing a painted sky)**



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